

JRTC & FORT POLK

- Continuing Problems

- SPS

- Legal Office

- Aquiline

- Aquiline fielding time
 - Aquiline users
 - Communications

- Successes

- SPS

- Adapted to change
 - Contracts manually migrated
 - Retired the “Other System” 01 Jul 99

- Aquiline

- Uninterrupted workflow
 - “I Need” to “We Have” < 1 hour
 - 95% and climbing

JRTC & FORT POLK

- Most Common Work Arounds
 - Past: Print Preview, Save As, Etc.
 - Present: “A” Modifications
 - Future: None
- Functional/Technical
 - 4.1c gets a Smiley
 - Change recommended: Alert or “News Flash”